

Committee on Accessible Transportation**February 15, 2023****Business Meeting – Comments from Webex Chat****Comments from Chat:**

from Annadiana Johnson to everyone: 9:04 AM

please mute if you are not actually talking. there is too much echo now

from Mike Sandell he/him to everyone: 9:05 AM

agree

from Mary Hill to everyone: 9:05 AM

Good morning all! Just want to give the heads up that I will have to jump off at 10 for a short conflict but will be back as soon as I can.

from Mike Sandell he/him to everyone: 9:10 AM

We may or may not see Tweaker (my cat) at some point

from ADAM to everyone: 9:11 AM

Alan has a neat background as well

from ADAM to everyone: 9:12 AM

on the meetings are we doing word for word or just highlights

from ADAM to everyone: 9:13 AM

on the agenda, did you all see my question about the CAT application, are we doing interviews next week? seems early doesn't it?

from ADAM to everyone: 9:26 AM

just an FYI as a possible topic as I was on the Portland Streetcar and spoke with their customer service team and apparently we are getting new cars ordered so CAT should be involved in looking at the design

from Cassie Wilson she/her to everyone: 9:27 AM

How much of a time commitment is the committee?

from ADAM to everyone: 9:34 AM

being on the CAT nominating committee is a good way to hear the thoughts of the applicants and understand what people would like to see the direction of CAT

from Mike Sandell he/him to everyone: 9:36 AM

Eileen got a promotion basically <3

from Mike Sandell he/him to everyone: 9:38 AM

I basically just wanted to +1 Chris' comment; even with a 15 minute call ahead it's tough to make your bus in a care facility; I saw this all the time when I worked at one, as well as experiencing it myself

from Chris Walker to everyone: 9:39 AM

Yes I agree Mike. Thanks for your feedback.

from Chris Walker to everyone: 9:41 AM

This is LIFT Scheduling that is calling me back and requesting me to go an extra hour before I am picked up. This happens the night before my service day.

from Kathryn Woods to everyone: 9:47 AM

he still cannot change his schedule at that time

from Chris Walker to everyone: 9:48 AM

LIFT Van and Wagon seats are VERY uncomfortable for me sitting. I can get on the bus feeling fine but when I get off because of the thumping and bumping of the roads and the way buses, vans or wagons go over bumps in the road it can cause great amounts of pain in a person's body. I have had a hard time getting around

with lots of pains and aches and am making decisions on how I get around and where I go.

from Mike Sandell he/him to everyone: 9:50 AM

Chris- I jokingly call it "a free chiropractic adjustment"; when you go over bumps and you're riding in the back it's really rough. Hopefully the new shocks like Eileen mentioned are better

from Kathryn Woods to everyone: 9:52 AM

LIFT drivers of vans need to learn to secure walkers -they tend to use the seat belts and they do not hold, i have done SIPS on this

from Chris Walker to everyone: 9:52 AM

To Director Edwards point of getting direct testimony to the Board Of Directors is that 9:00 AM is NOT the best time for people to be able to get to a Board meeting and online can be hard too so maybe more days with longer time periods for talking to and giving input to the Board.

from Mary Hill to everyone: 9:53 AM

I will be stepping away for a short time and will be back as soon as I can. My apologies.

from Charlie Clark (privately): 9:53 AM

Yes I'll call him

from Kathryn Woods to everyone: 9:55 AM

i will present testimony about LIFT honored citizen for reduced fare at the

from Patricia Kepler to everyone: 9:55 AM

Organizations can get grants to provide funding to low income travellers. PCC has received one and we are able to provide access to free fixed route and lift service for our disabled students that qualify.

from Chris Walker to everyone: 9:56 AM

My Battery is about to die so I will be stepping away.

from claudia Robertson to everyone: 9:57 AM

LIFT fares are also in TriMet policy as equivalent to the Adult Fare.

from Patricia Kepler to everyone: 9:57 AM

Ryan, Does ILR still provide bus passes

from Mike Sandell he/him to everyone: 9:58 AM

Yeah that's a good point kathryn; \$5 gets you all day on fixed route, but only two rides on Lift

from Chris Walker to everyone: 10:00 AM

WOW that is a ton of trips. Good job everyone at LIFT you guys are doing a great job.

from ryan to everyone: 10:01 AM

patricia i don't know if we have any left

from Mike Sandell he/him to everyone: 10:06 AM

Have you guys started with blue star and userv yet then?

from Patricia Kepler to everyone: 10:12 AM

Maybe we can put that on the agenda for our first Lift sub comittee meeting

from Mike Sandell he/him to everyone: 10:12 AM

See I live across from their production facility and I can smell it so that was subliminal I guess lol

from Chris Walker to everyone: 10:12 AM

We should get back in person hopefully soon.

from Chris Walker to everyone: 10:15 AM

is there a way that I can get the either snail mail or email packets so I can stay up to date on what is going on with everything?

from Eileen Collins mastel to everyone: 10:16 AM

YEs, Chris all of the packet contents are available on the CAT webpage where the meeting information is listed.

from Chris Walker to everyone: 10:17 AM

OK thank you so much that is awesome.

from Annadiana she/her to everyone: 10:18 AM

kudos o on the fixed route bus report. text is readable as well as all the info in it

from ADAM to everyone: 10:20 AM

How are the data collected on sercumrnt

from Mike Sandell he/him to everyone: 10:22 AM

Wait what's a. SIP?

from Kathryn Woods to everyone: 10:27 AM

How often do last buses unable to get a vehicle to mobility device user within 30 min?

from Kathryn Woods to everyone: 10:27 AM

Both Broadway cab and LIFT tend to be understaffed and last likely to get these chances made

from ADAM to everyone: 10:28 AM

In terms of "pass ups" does the bus driver give a reason and in other words, does the bus stop and explain to the passenger waiting and then given an exact remedy for this

from ADAM to everyone: 10:29 AM

are there any ways to bring these numbers of "pass ups" down

from Patricia Kepler to everyone: 10:33 AM

I would like some clarity on the service animal pass up issue. Our dogs are trained to fit into small palces. Who is making this decision?

from Eileen Collins mastel to everyone: 10:33 AM

@PATricia - I will get that answer for you.

from Mike Sandell he/him to everyone: 10:34 AM

That happens a WHOLE lot with the 6 at Goose Hollow Adam

from Mike Sandell he/him to everyone: 10:34 AM

^ which is a time point I'm pretty sure

from Mike Sandell he/him to everyone: 10:36 AM

Exactly that happened to me on the 17 I think it was Ryan

from claudia Robertson to everyone: 10:37 AM

I'll tell you, if your bus has a 70 minute run time, and it gets to your stop and leaves it early, you're pretty much outta luck.

from Mike Sandell he/him to everyone: 10:37 AM

Ideally bus drivers would be trained to report that regardless of if they say "never mind"

from Mike Sandell he/him to everyone: 10:39 AM

Yeah God I hope they're not saying "oops sorry we already have a service animal you're sol"

from AJ to everyone: 10:39 AM

Ramp width and securement area issues on FX are a certifiable "thing"

from ADAM to everyone: 10:39 AM

I'm wondering if the CAT committee can get notice of what the time points are because I'm concerned that buses are not always waiting and quick to leave especially if they have to deploy the ramp and I'm worried drivers get annoyed in doing that

from Mike Sandell he/him to everyone: 10:40 AM

Big same Adam. My understanding is that the time points are the stops listed on the schedules? Are there more than that?

from Daniel Marchand to everyone: 10:41 AM

Timepoints are listed on the public schedules

from ADAM to everyone: 10:43 AM

I agree and don't like that drivers are given the "decision" on how many service animals are let on because I don't see them limiting the number of shopping carts, strollers are let on

from ADAM to everyone: 10:45 AM

maybe we need to do a better job keeping the front part of the bus where seats are supposed to remain open for passengers with disabilities

from Mike Sandell he/him to everyone: 10:52 AM

Why not both? Giving folks who have limited transportation makes it more attractive by default I feel like

from Nick Anderson to everyone: 10:55 AM

I want to say thank you to everyone. I have to step away I have another meeting to get to. Hope you all have a good rest of the day.

from Chris Walker to everyone: 10:55 AM

I would love to have a print version of the business plan.

from Mike Sandell he/him to everyone: 10:57 AM

"provide mobility to the residents of the [portland metro area, service district, etc]"

from Dave Daley he, him, his to everyone: 10:57 AM

But we shouldn't lose track of the fact that there are some folks with less options, primarily because of low income>

from AJ to everyone: 10:59 AM

Printed copies should go to the NARA clinic at E 122nd, including large print

from ADAM to everyone: 11:00 AM

Unfortunately the libraries are closing and especially downtown the central library is closing again

from Alan Lehto to everyone: 11:04 AM

@Chris Walker - I'll work with Eileen to get your address and send you a copy.

from Alan Lehto to everyone: 11:04 AM

@AJ - Thanks. I will reach out to the NARA clinic at 122nd.

from Mike Sandell he/him to everyone: 11:06 AM

What is meant by headways

from Luke Norman to everyone: 11:06 AM

How often the train arrives

from Mike Sandell he/him to everyone: 11:06 AM

ty

from Luke Norman to everyone: 11:07 AM

Or bus

from Annadiana she/her to everyone: 11:07 AM

what does MOW stand for? on the Planned Concurrent Projects list?

from Luke Norman to everyone: 11:07 AM

Maintenance of way

from Kathryn Woods to everyone: 11:07 AM

MOW =maintenance Of Way

from Alan Lehto to everyone: 11:09 AM

I have to drop off; hope you all have a good day.

from Luke Norman to everyone: 11:11 AM

At Hollywood we will have stops in both directions on Halsey

from Chris Walker to everyone: 11:11 AM

I am dropping off. It has been good to join all of you.

from Patricia Kepler to everyone: 11:14 AM

Please avoid saying things like stopping here, here, and here.

from Kathryn Woods to everyone: 11:17 AM

use the names of the stops please

from ADAM to everyone: 11:21 AM

Do you have ACTUAL schedules for the shuttles

from Luke Norman to everyone: 11:21 AM

We do not have the shuttle schedules available yet

from Luke Norman to everyone: 11:23 AM

Yes, we will have the exact shuttle locations in our public information that will be available soon

from ADAM to everyone: 11:23 AM

how are those going to be posted and my concern is that always never makes it to the app if people use those

from Luke Norman to everyone: 11:25 AM

We will include the schedules in our online trip planner before the start of the disruption

